



## **Forces Online CIO**

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**Telephone: 0300 300 2288**

Registered Charity: 1188955 (England & Wales) SC050678 (Scotland)



## **Veterans in the Neighbourhood**

**Working from  
home/local communities  
Locations UK Nationwide**

Forces Online is a small nationwide cross-border charity set up to help our nation's military Veterans their families and dependents in times of hardship and need.

We offer you a fantastic opportunity to help identify local opportunities to engage with your local community to network with local medical centers/surgeries social prescribers who have identified veterans in their area who would benefit from visits from our veteran volunteers.

### **About the Role**

Our Veterans in the Neighbourhood operators are countrywide and can be based anywhere in the United Kingdom to represent Forces Online on a local basis which means you will be looking to support veterans in your immediate local area. Initially you will be provided with an ID, publicity material, email & DBS. Full training and expenses will be provided. Ideally you will have connections through the armed forces community, either having served or a family member or supporter of the armed forces. Support will be provided by our central HR and finance team and online portal. The information and tech support for record keeping will be provided by WebHQ, which is our own IT department. Opportunities to develop further in the organisation will be available for the right people.

### **What you are doing**

- You will agree an area and boundaries that you will be responsible for.
- The hours are various, which means you work as much or little as you like.
- You will liaise with local social prescribers and family to arrange visits to local veterans and keep a record of visits.
- You will undergo training connected with the opportunity to help support local veterans and be supported by our Welfare staff and Veterans in the Neighbourhood central team.
- You will learn about our other Forces Online services which you can, if required, refer local veterans to.

### **This roll will suit you if you:**

- Are friendly, confident, and trustworthy.
- Enjoy speaking to people from the armed forces community.
- Enjoy banter with other veterans.
- Want to make a difference by supporting veterans and their families.
- Live in a local community in the United Kingdom.
- Have online access & transport to visit local veterans.

### **What you can expect from us:**

- We will make you feel welcome, included, and respected.
- You'll have a role manager who will support you throughout your journey with us.
- Out-of-pocket expenses agreed before you start in line with our policy.
- We'll keep you up to date with relevant policies, procedures and training that apply to your role.
- You'll have access to learning, development, and engagement opportunities for volunteers.

### **When you can volunteer**

You can volunteer:

<b>When</b>	<b>Mon</b>	<b>Tue</b>	<b>Wed</b>	<b>Thu</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
AM	√	√	√	√	√	√	√
PM	√	√	√	√	√	√	√
Evenings	√	√	√	√	√	√	√

## **Requirements**

- References needed.
- A current DBS (We can help with this).
- A computer/Pad and online access.
- Risk Assessments in place.

## **What we need from you:**

To ensure the safety and security of working with vulnerable people:

- Two references and proof of identity.
- Essential learning to be complete before starting in your role will take about 1 day.
- You will be home based.
- Mobile Phone for staying connected and safety.
- Agree to and sign our confidentiality Agreement.
- Subject to a suitable DBS check.

## **To apply or find out more:**

We have a brief application form and once it is completed and sent a member of the team will be in touch to discuss and process your application [HERE](#)

You can find out more about the position of volunteer tin collector by emailing [administration@forcesonline.org.uk](mailto:administration@forcesonline.org.uk) and leave you phone number or call 0300 300 2288. Further information is available via our [VirtualHub](#) between 10am and 4pm Monday to Friday.